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News

20-796 Pharmacy Drive-Thru COVID-19 Testing at Walmart

Date: 10/09/20

This information applies to Physicians, Participating Physician Groups (PPGs), and Ancillary providers.

For Medi-Cal, this information applies to Kern, Los Angeles, Riverside, San Bernardino counties.

Help members get tested at their select Walmart Neighborhood Market locations

Quest Diagnostics® is working with Walmart Neighborhood Markets to provide convenient pharmacy drive-thru COVID-19 testing for Health Net* members who meet Centers for Disease Control and Prevention (CDC), state and local guidelines on who should be tested.

How to submit test requests

Submit a test order through Quest's Quanum® Lab Services Manager or their electronic health record system using the on-hold feature and by selecting test code **39448**.

Testing guidelines for patients

After the test order has been submitted, members must schedule an appointment through Quest Diagnostics (http://www.MyQuestCOVIDTest.com).

Appointment times are available Monday – Friday, 9 a.m. to 4 p.m. (no testing between 1 and 2:30 p.m.).

Photo identification and face mask are required.

Testing administration

- Patients administer the test in their own cars by observed self-collection.
- Trained Walmart pharmacists observe testing through the pharmacy window, helping to ensure self-administered nasal swabs are done correctly.
- Samples are deposited into an external collection box.

Walmart Neighborhood Market Locations

Testing locations are available at the following sites:

CITY	ADDRESS
Bakersfield	5037 East Brundage Lane, Bakersfield, CA 93307
Bakersfield	3111 North Chester, Bakersfield, CA 93308

Bakersfield	1249 Allen Road, Bakersfield, CA 93312
Bakersfield	5625 Calloway Drive, Bakersfield, CA 93312
Coachella	83053 Avenue 48, Coachella, CA 92236
Corona	1560 West Sixth Street, Corona, CA 92882
Fresno	3131 N Cedar Avenue, Fresno, CA 93703
Indio	44100 Jefferson St, #F, Indio, CA 92201
Loma Linda	25755 Barton Road, Loma Linda, CA 92354
Palmdale	3875 Rancho Vista Boulevard, Palmdale, CA 93551

Additional Information

For the most current information and participating locations, visit Quest at www.MyQuestCOVIDTest.com (http://www.myquestcovidtest.com/). Additional locations may be added.

For all other questions, contact the applicable Health Net Provider Services Center within 60 days at:

LINE OF BUSINESS	TELEPHONE NUMBER	PROVIDER PORTAL	EMAIL ADDRESS
ENHANCEDCARE PPO (IFP)	1-844-463-8188	provider.healthnetcalifornia.com (http://provider.healthnetcalifornia.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)
ENHANCEDCARE PPO (SBG)	1-844-463-8188	provider.healthnet.com (http://provider.healthnet.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)
HEALTH NET EMPLOYER GROUP HMO, POS, HSP, PPO, & EPO	1-800-641-7761	provider.healthnet.com (http://provider.healthnet.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)
IFP (CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO)	1-888-926-2164	provider.healthnetcalifornia.com (http://provider.healthnetcalifornia.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)
Medicare (individual)	1-800-929-9224	provider.healthnetcalifornia.com (http://provider.healthnetcalifornia.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)

Medicare (employer group)	1-800-929-9224	provider.healthnet.com (http://provider.healthnet.com)	provider_services@healthnet.com (mailto:provider_services@healthnet.com)
Medi-Cal	1-800-675-6110	provider.healthnet.com (http://provider.healthnet.com)	N/A

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