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News

20-810 Stay Informed with News to Help Keep Your Patients Healthy

Date: 10/14/20

This information applies to Physicians, Participating Physician Groups (PPGs).

For Medi-Cal, this information applies to Kern, Riverside, Sacramento, San Bernardino, San Diego, San Joaquin, Stanislaus, and Tulare counties.

Check out the fall 2020 issue of *Provider Pulse* – Health Net’s new provider newsletter

In this issue, read about changes to teams and processes that make it easier for you to do your job. You will also learn how we have engaged your local communities through local, regional and statewide programs and supports.

Topics covered in this issue include:

- Improved programs and processes for claims, utilization management and provider relations
- Asthma Population Health Program
- Health Net’s COVID-19 response: Telehealth support and funding, emergency response grants and community contributions

Stay tuned for more news to help you stay connected in the winter 2021 issue that will be released and available online in January.

Go to the Provider Library

Use one of the two options below to access the newsletter in the Provider Library.

Option 1 – Log on to the provider website

IF YOU ARE SERVING MEMBERS ENROLLED IN...	GO TO...
Individual & Family Plan (IFP)	<ol style="list-style-type: none"> 1. Go to the Health Net Provider Portal (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check) > Select product type on the Home screen. 2. Under Welcome, <i>select Resources > Contractual > Go to the Provider Library.</i> 3. Select your applicable line of business, then select <i>Provider Pulse Newsletter.</i>
Medi-Cal	<ol style="list-style-type: none"> 1. Go to the Health Net Provider Portal (https://www.healthnet.com/content/healthnet/en_us/providers.html) > Go to <i>Working with Health Net > Contractual > Policy Library > Go to the Provider Library.</i> 2. Select your applicable line of business, then select <i>Provider Pulse Newsletter.</i>

Option 2 – Go directly to the Provider Library

1. Go to the Health Net Provider Library (<https://providerlibrary.healthnetcalifornia.com/>) > select your applicable line of business > select *Provider Pulse Newsletter.*

Additional information

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

LINE OF BUSINESS	TELEPHONE NUMBER	PROVIDER PORTAL	EMAIL ADD
EnhancedCare PPO (IFP)	1-844-463-8188	Health Net California Provider Portal (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_sei (mailto:provi)
EnhancedCare PPO (SBG)	1-844-463-8188	Health Net Provider Portal (https://www.healthnet.com/content/healthnet/en_us/providers.html)	provider_sei (mailto:provi)

Health Net Employer Group HMO, POS, HSP, PPO, & EPO	1-800-641-7761	Health Net Provider Portal (https://www.healthnet.com/content/healthnet/en_us/providers.html)	provider_sei (mailto:provi
IFP (CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO)	1-888-926-2164	Health Net California Provider Portal (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_sei (mailto:provi
Medicare (individual)	1-800-929-9224	Health Net California Provider Portal (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_sei (mailto:provi
Medicare (employer group)	1-800-929-9224	Health Net Provider Portal (https://www.healthnet.com/content/healthnet/en_us/providers.html)	provider_sei (mailto:provi
Medi-Cal	1-800-675-6110	Health Net Provider Portal (https://www.healthnet.com/content/healthnet/en_us/providers.html)	N/A

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