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News

20-1000 See What News is Online for November 2020

Date: 12/07/20

View the latest info that can help you do business with us

DATE POSTED	NUMBER AND TITLE	TYPE OF NOTICE	AUDIENCE	LINES OF BUSINESS[1]
11/24/2020	**20-956m** Learn About Member Diversity, Cultures and Person-First Language (/news/20-956-learn-about-member-diversity-cultures-and-person-first-language.html)	News & announcements	• Physicians • PPGs • Hospitals • Ancillary providers	• HMO/POS/HSP • PPO • EPO • Medicare Advantage • Medi-Cal (all counties) • Molina

Summary: Stay informed on how culture affects the way patients manage their health. Refer to this update for a summary about the diversity of our members, using person-first language and asking patients to share about their botanical or alternative medicines to find out what they prefer to treat the whole person.

DATE POSTED	NUMBER AND TITLE	TYPE OF NOTICE	AUDIENCE	LINES OF BUSINESS[1]
11/30/2020	**20-977m** Access Discounts on Power Height Adjustable Chairs and Tables (/news/20-977m-access-doscounts-on-power-height-adjustable-chairs-and-tables.html)	News & announcements	• Physicians • PPGs	• HMO/POS/HSP • PPO • EPO • Medicare Advantage • Medi-Cal (all counties) • Molina

Summary: Special pricing is available for providers on adjustable height exam chairs and tables through Medical Accessibility LLC™ and Midmark Corporation™. This update gives a description about the exam equipment available and includes links to the flyers supplied by each vendor. Details about available features and contact information is included. The exam equipment complies with the Americans with Disabilities Act (ADA) accessibility requirements.

DATE POSTED	NUMBER AND TITLE	TYPE OF NOTICE	AUDIENCE	LINES OF BUSINESS[1]

| 11/30/2020 | **20-980m** Stay Informed on Quality Goals and Activities to Improve the Health of Members (/news/20-980m-stay-informed-on-quality-goals-and-activities-to-improve-the-health-of-members.html) | News & announcements | • Physicians
• PPGs
• Hospitals
• Ancillary providers | • HMO/POS/HSP
• PPO
• EPO
• Medicare Advantage
• Medi-Cal (all counties)
• Molina |

Summary: See how clinical care and service measures have improved or declined from last year to this year. National benchmarks compare our results to identify areas of improvement on performance goals. Ongoing programs are also mentioned that help support our members to improve health outcomes.

DATE POSTED	NUMBER AND TITLE	TYPE OF NOTICE	AUDIENCE	LINES OF BUSINESS[1]
12/2/2020	**20-936m** 2021 Individual Medicare Advantage Plan Codes, Service Area Changes and Medicare Part D Formulary (/news/20-936m-2021-individual-medicare-advantage-plan-codes-services-area-changes-and-medicare-part-d-formulary.html)	News & announcements	• Physicians • PPGs • Hospitals • Ancillary providers	• Medicare Advantage

Summary: This communication informs providers of changes to the 2021 Medicare plan codes, service area changes and Part D Formulary. A plan code flyer is included for reference.

Additional information

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

LINE OF BUSINESS	TELEPHONE NUMBER	PROVIDER PORTAL	EMAIL ADDRE
EnhancedCare PPO (IFP)	1-844-463-8188	provider.healthnetcalifornia.com (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_servic (mailto:provide
EnhancedCare PPO (SBG)	1-844-463-8188	provider.healthnet.com (https://www.healthnet.com/portal/provider/home.ndo)	provider_servic (mailto:provide
Health Net Employer Group HMO, POS, HSP, PPO, & EPO	1-800-641-7761	provider.healthnet.com (https://www.healthnet.com/portal/provider/home.ndo)	provider_servic (mailto:provide
IFP (CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO)	1-888-926-2164	provider.healthnetcalifornia.com (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_servic (mailto:provide
Medicare (individual)	1-800-929-9224	provider.healthnetcalifornia.com (https://provider.healthnetcalifornia.com/sso/login?service=https%3A%2F%2Fprovider.healthnetcalifornia.com%2Fcareconnect%2Fj_spring_cas_security_check)	provider_servic (mailto:provide

Medicare (employer group)	1-800-929-9224	provider.healthnet.com (https://www.healthnet.com/portal/provider/home.ndo)	provider_servic (mailto:provide
Medi-Cal	1-800-675-6110	provider.healthnet.com (https://www.healthnet.com/portal/provider/home.ndo)	N/A

[1] Medi-Cal (all counties) indicates that the communication applies to Medi-Cal Kern, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, San Joaquin, Stanislaus, and Tulare counties.

Last Updated: 12/04/2020

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