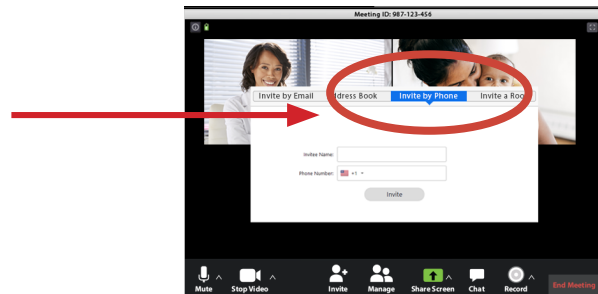**LanguageLine Solutions®**

How to use LanguageLine Phone Interpreting within video conferencing platforms
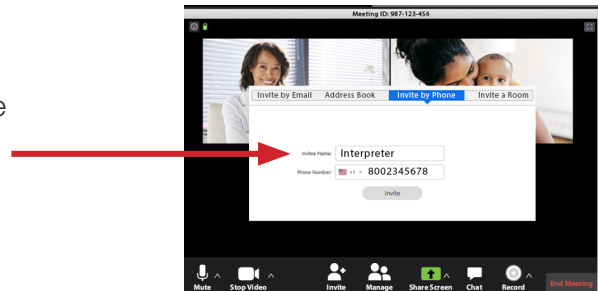
1 Once you are connected with your patient on your video conferencing platform, invite a new participant to the call.

2 Select "Invite by Phone" option

3 Enter the dedicated LanguageLine 800 telephone number. If prompted for a name for the new participant type "interpreter"

4 When a connection is made follow these voice prompts to select your language and connect to an interpreter:

LanguageLine:	"Thank you for calling LanguageLine. Please speak the name of the desired language."
Client:	"Mandarin"
LanguageLine:	"Did you say Mandarin?"
Client:	"Yes"
LanguageLine:	"I am connecting you to your Mandarin interpreter."

QUESTIONS? Contact your LanguageLine Account Executive or Customer Service at 1-800-752-6096 or customercare@languageline.com