



Medi-Cal Rx Prescriber Communication

October 21, 2020

What is Medi-Cal Rx and when does it happen?

Medi-Cal Rx is the transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA). Medi-Cal Rx goes into effect January 1, 2021 and will include all pharmacy services billed as a pharmacy claim, including but not limited to, outpatient drugs (prescription and over-the counter), Physician Administered Drugs (PADs), enteral nutrition products, and medical supplies.

How does it affect prescribers?

As a prescribing Medi-Cal Provider, [registration for the Medi-Cal Rx portal](#) will be required to access pharmacy services tools for Prior Authorizations, pharmacy claim submissions and status updates. The systems currently used to submit Prior Authorizations for prescriptions and pharmacy claim submission will change. As of January 1st, 2021, Medi-Cal prescribers will use the secure [Medi-Cal Rx Provider Portal](#) to perform multiple functions related to the submission of PA requests, including, but not limited to, the following: PA submission, status inquires, cancellation, and adding additional information or documents to “In Progress” requests. The transition to Medi-Cal Rx will also include an updated Contract Drug List (CDL) that you will need to get familiar with.

What should I do?

Start by visiting the new [Medi-Cal Rx website](#) to review general information about the transition and to access registration and training for the new Medi-Cal Rx Portal. The Medi-Cal Rx site serves as a platform to educate and communicate available resources, information, and changes to interested parties. Educational content and frequently asked questions (FAQs) will be posted and updated regularly. Additionally, a [Medi-Cal Rx Subscription Service \(MCRxSS\)](#) is available so interested parties can sign up and receive regular Medi-Cal Rx updates by email.

Next, get familiar with the CDL by visiting <https://medi-calrx.dhcs.ca.gov/home/faq> and clicking on the “Policy Considerations” link on the left side of the page. The current CDL can be viewed in the Medi-Cal website under [Provider Manuals](#). Starting on January 1, 2021, the CDL will be available on the [Medi-Cal Rx website](#).

Lastly, Medi-Cal providers (including, but not limited to, pharmacies and prescribing physicians) will need to register to have access to a secure provider portal in addition to the public Medi-Cal Rx website. To register, click on the “Secured portal access” option on the top right of the homepage, choose “Provider Portal” and then click on the “Register” icon.

Once the registration process is completed, secure access is available via the [Medi-Cal Rx Provider Portal](#) and on January 1, 2021 will include the following functionalities:

- Beneficiary Eligibility Lookup
- Web Claims Submission
- Prior Authorization Submission and Inquiry
- Learning Management System
- Secure Message Center
- Secure Chat

The Department of Health Care Services (DHCS) strongly encourages the Medi-Cal prescriber community to closely monitor upcoming Medi-Cal Rx news and bulletins for additional information regarding any future updates.